

# NOVEL CORONAVIRUS

## (a.k.a. 2019-nCoV)

### What you should know

Cases of 2019 novel coronavirus, or 2019-nCoV, are now in the United States. Despite this, per the Centers for Disease Control and Prevention (CDC), the immediate health risk from 2019-nCoV to the general American public is considered low at this time.

It's still cold and flu season, and the same practices that stop the spread of these common illnesses are recommended:

- Wash your hands often with soap and water for at least 20 seconds.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Avoid close contact with people who are sick.
- Stay home if you are sick, except to get medical care.
- Cover mouth and nose when you cough or sneeze. Throw the tissue away and wash your hands.
- Clean and disinfect objects and surfaces you touch.

There is no specific treatment for coronavirus. Most infected people will recover on their own. If you or a family member have traveled recently to an area of risk and have symptoms of respiratory illness, you should call Kaiser Permanente Member Services (see number below) for further instructions.

**It's important to call us before you come in.** Calling ahead helps us direct you to the most appropriate care, and take precautions to protect other members, patients, and employees.

Member Services:

- **Northern CA** 1-866-454-8855 24 hours a day, 7 days a week.
- **Southern CA** 1-833-KP4CARE (1-833-574-2273) Advice 24/7, Appointments during local business hours by service area. (Some have Saturday hours and some do not.)

Visit the CDC website at <https://www.cdc.gov/coronavirus/about/> for the latest coronavirus information.